

TOWN HALL MEETING
Red Hill community Center
Tuesday, 9 Nov 04
1900 - 2000

PANEL MEMBERS :

Army Hawaii Family Housing:

- Harry Jackson, Vice President & Asset Manager
- Janine Lind, Director of Property Management
- Mark Crabtree, Director of Maintenance
- Gordan Takahasi, Army Residential Community Initiative (RCI)
- Vickie Domingo, Regional Office South Director
- Kendal Doi, Regional Office South Maintenance Manager
- Steve Grimes, Actus Development Manager
- Wendy Truer, Design Coordinator
- Brenna Poffenbarger- Red Hill Community Manager
- Yvonne Espinoza-Red Hill Assistant Community Manager
- Jill Eguires-Red Hill Resident Service Coordinator

Army Hawaii Family Housing Red Hill Maintenance Staff:

- Christina Banglos-Service Coordinator
- Frederick Misajon-Maintenance Supervisor
- Rubino Alangcas-Service Technician
- Dane Garnett-Service Technician
- Adam Solmirin-Service Technician
- Alden Tolentino-Service Technician

Oahu Base Support Battalion (OBSB):

- Lieutenant Colonel Moniz, OBSB Community Commander
- Sergeant Major Davidson, OBSB
- Sergeant 1st Class Best, Community Action Officer

COAST GUARD GUESTS:

- Commanding Officer, ISC Honolulu, CAPT Matt Cutts
- Executive Officer, ISC Honolulu, CDR Erin Brogan
- Personnel Officer, ISC Honolulu, LCDR Gary Jones
- MLCPAC Housing Program Manager, Mr. Wayne Canfield
- Area Housing Officer, ISC Honolulu, Ms. Nanette Baker

ATTENDANCE:

28 residents attended the meeting.

ARMY HAWAII FAMILY HOUSING PRESENTATION

Wendy Truer, Actus Design Coordinator, provided information on the design plans for Phase I:

- Development plan for Red Hill
 - The development plan is in the 35% design stage for Phase I.
 - The development team is trying to preserve as many of the mature trees located on Phase I as possible.
 - Estimate replacing 155 housing units in Phase I.
 - Housing areas will be separated by Junior Enlisted, Senior Enlisted, Field Grade and Senior Officer.
- Construction timelines etc.
 - Estimated demolish for Phase I is August 2006.

Brenna Poffenbarger provided the below information:

- Introduced Community Action Officer (CAO) from the Oahu Base Support Battalion (OBSB), Ft Shafter:. The Army CAO's will provide assistance to AHFH with resident issues
 - MSG Davidson and SFC Best were both introduced.
- Trash collection:
 - Frequency – twice a week on Tuesday and Friday
- Recycling:
 - Twice a twice a week on Wednesday and Friday.
- Green Waste:
 - Curb side twice a week on Wednesday and Friday.
 - Residents are asked to bundle and dispose of green waste and cardboard boxes the night before the scheduled pick up.
- Parking in our housing areas
 - As a reminder, residents are prohibited from parking on grassy areas.
 - Residents are encouraged to contact Brenna with any suggestions that may assist to address the limited parking available throughout Phase I and II.
- Sign up for Crime Prevention Meeting
 - Due to the recent break-ins experienced on Phase II, Makai side of Red Hill, residents interested in becoming involved within your neighborhood to participate in a crime watch program can contact Brenna at 275-3830

Mark Crabtree, Maintenance Director, provided information on AHFH's maintenance program:

- Grounds Maintenance:
 - AHFH is working closely with the grounds maintenance contractor to improve performance in accordance with the contract specifications.
 - Mowing of common grounds frequency will be increasing to ensure that grass height is maintained from 1 ½ to 4 inches.
 - Frequency:
 - PHASE I – Monday and Tuesday
 - PHASE II – Wednesday and Thursday
- Pest Control

- AHFH does not currently perform preventative spraying, but will respond to pest infestation. Residents are asked to call in service calls if they are experiencing a pest infestation to 275-3830.

Yvonne Espinoza discussed activities for November and December:

- November 20th Thanksgiving Open House
- December 11th Christmas Gathering
 - Flyers have been distributed throughout the neighborhood with specific times and additional information. Please contact 275-3830 for further assistance.

Question and Answer

- Does AHFH require background checks on their sub contractors?
 - Yes
- Red Hill Elementary School Gate Opening and Closing:
 - Concern was raised about the inconsistent opening and closing of the school gates located at Tampa Drive and Eagle Circle.
 - MSG Davidson of OBSB, accepted responsibility of the School gates and have agreed to Open gates @ 0600 and Close them @ 1530.
- Are coconut trees scheduled for trimming?
 - Yes, they are currently behind schedule.
 - Residents are asked to contact Brenna at 275-3830 to report any trees that require attention.
- Will current homes receive fenced in back yards?
 - No. Residents may submit request to install their own fencing. All requests should be forwarded to Brenna at the Red Hill Community Center for consideration.
- School Bus Service from Phase II – will it continue?
 - Currently the contract is in place until the end of this school year – Jun 2005.
 - ISC Honolulu is in negotiations with the Army to continue the school bus service.
- Will the Aloha Kits that provide linens, pillows and kitchen items continue?
 - Yes. ISC Honolulu is currently in the process of negotiating a contract to continue providing items in aloha kits that are not available from the Army Loaner Furniture program.
 - Prospective residents should contact ISC Honolulu Housing office @ 842-2073 for additional assistance and/or information.
- Rats on Phase II at the bottom of Kukui Drive were brought up as a concern:
 - Brenna stated that they are seeking contract bids to provide for bait stations along perimeter fences on Phase I and II.
 - Residents were encouraged to contact Brenna should they have any concerns regarding rodents.
- With the transfer season coming up, will there be available housing in Phase I and II?
 - Harry Jackson, Asset Manager, stated that due to the forth coming demolish/replacement for Phase I, housing assignment would stop about the Mar – Apr 2005 timeframe.

- Residents expressed concern with difficulty contacting the Red Hill Community Center after hours.
 - AHFH answering service contractor should be answering all calls at least by the 7th ring.
 - Janine Lind stated that she will look into this concern further to see if necessary changes are needed to provide more efficient responses to phone calls.
- Security Guard on Phase I
 - SGM Davison, stated that the current Coast Guard Security guard contract expires at the end of November 2004 and that the Army does not plan to continue the service.
 - Capt Cutts stated that the Coast Guard is currently in negotiations at the highest level with the Army. If negotiations fall through, ISC is working to obtain money for contract gate guards through MLC Pacific.
 - Capt Cutts committed to a guard presence for as long as possible.